



The following is an item-by-item description of the questions appearing on the new form. All questions in the Billing Dentist Section should be answered as completely as possible to facilitate prompt and accurate reimbursement and to reduce follow-up inquiries. Special completion and mailing instructions, which may vary from company to company, will be printed on the form and will not be addressed here.

1. **Dentist's pretreatment estimate :** By checking the appropriate box, the form may be processed more quickly and with less chance of error.
2. **Statement of actual services:** By checking the appropriate box, the form may be processed more quickly and with less chance of error.
3. **Carrier name and address:** The name and address of the carrier where the claim is to be sent. On carrier-supplied claim forms, this information ordinarily will be preprinted at the top of the form.
4. **Patient name:** This should be completed in full for proper identification purposes.
5. **Relationship to employee:** Employee here refers to the Insured person and his or her relationship to the patient. This relationship sometimes affects the patient's eligibility, as well as level of benefits available.
6. **Sex:** This is requested for identification purposes and for statistical analysis.
7. **Patient birthdate:** Very important for determination of eligibility.
8. **If full-time student:** Eligibility of the dependent patient may be affected if the patient is over a certain age (specified in the benefits policy) and is still a full-time student.
9. **Employee/subscriber name and address:** Refers to the insured person and is not necessarily the patient.
10. **Employee/subscriber dental plan I.D. number:** If you do not know your dental plan ID # contact your dental plan. Your social security number (SSN) is commonly used for computer and manual processing of claims, but some carriers use an identification number this is different from the SSN.
11. **Employee/subscriber birthday:** Very important for determination of coordination of benefits.
12. **Employer (company) name and address:** Refers to employer of person in #8.
13. **Group number.** Refers to master contract policy number assigned to the employer group.
14. **Is patient covered by another dental plan? or is patient covered by a medical Plan?:** This is to determine multiple coverage. The information contained in items 14-18 is very important in order to determine which other carriers, if any, have primary liability for treatment provided.
- 15a. **Name and address of carrier(s):** Refers to carrier(s) in #14.
- 15b. **Group number:** Refers to #14.
16. **Name and address of other employer(s):** Refers to employer offering plan in #14.
- 17a. **Employee/subscriber name (if different from patient's):** Refers to employee from #16.
- 17b. **Employee/subscriber dental plan I.D. number:** Refers to Employee in #17a. If you do not know your dental plan ID # contact your dental plan. Your social security number (SSN) is commonly used for computer and manual processing of claims, but some carriers use an identification number that is different from the SSN.
- 17c. **Employee/subscriber birthdate:** Refers to employee in #17a. Necessary for coordination of benefits.
18. **Relationship to patient:** Refers to employee in #17a.
19. **Patient signature block:** The patient is defined as an individual who has established a professional relationship with a dentist for the delivery of dental health care. For matters relating to communication of information and consent, this term includes the patient's parent, caretaker, guardian, or other individual as appropriate under state law and the circumstances of the case.
20. **Employee/subscriber block:** This block must be completed if the patient and/or the dentist wish to have benefits paid directly to the provider. This is an authorization of payment and does not constitute an assignment of benefits. It does not create a contractual relationship between the dentist and the payer.
21. **Name of Billing Dentist, or Dental Entity:** The individual dentist's name or the name of the group practice/corporation responsible for billing. This may differ from the actual treating dentist's name. This is the name that should appear on any payment or correspondence that will be remitted to the billing dentist.
22. **Address where payment should be remitted:** Self explanatory.
23. **City, state, zip:** Self explanatory.
24. **Dentist's social security number or T.I.N.:** Refers to dentist or dental entity in #21. These numbers are frequently used as individual provider identification numbers. The Internal Revenue Service requires that either the social security or tax payer identification number of the billing dentist or dental entity be supplied only if the provider accepts payment directly from a third-party payer. Report the SS# if the billing dentist is unincorporated. Report the corporation T.I.N. if the billing dentist is incorporated. If the billing entity is a group practice, clinic, etc., the entity's T.I.N. should be entered.
25. **Dentist's license number:** Frequently used as a means of provider identification. This should be the license number of the billing dentist. This may differ from that of the treating dentist, which appears in the Dentist's signature block at the bottom of the form.
26. **Dentist's phone number:** Self explanatory. Include area code also.
27. **First visit date current series:** Important to determine what services are covered when a patient becomes eligible in the middle of an active treatment plan.
28. **Place of treatment:** Depending on where treatment is rendered, medical and/or hospital coverage including dental benefits may be activated. ECF stands for "extended care facility."
29. **Radiographs or models enclosed:** Indicates whether diagnostic materials were submitted. Assists in return of proper number of materials to dentist.
- 29a. **Return:** Do you want xrays returned.
30. **Is treatment result of occupational illness or injury?:** Refers to possible application of Workers Compensation, which would alter coverage available and carrier involved. Important for coordination of benefits and accurate claims processing.
31. **Is treatment result of auto accident?:** Will affect reimbursement in no-fault auto cases. Indicates whether another party's insurance may be responsible. Also important for coordination of benefits.
32. **Other accident?:** Similar to #30 and #31.
33. **If prosthesis, is this initial placement?:** Most dental contracts have specific limitations on replacement of dentures, partials, crowns, and bridges. This is used to determine eligibility and liability.
34. **Date of prior placement?:** Contracts specify time limitations concerning the replacement of prosthetic devices.
35. **Is treatment for orthodontics?:** When orthodontics are covered, dates and months of treatment remaining will affect the prorated monthly reimbursement made to the dentist.
36. **Identify missing teeth with "X":** Self explanatory.
37. **Examination and treatment plan:** Self explanatory. Use the American Dental Current Dental Terminology (CDT-2) for appropriate procedure codes.
38. **Remarks for unusual services:** Use to indicate any information which you feel may be helpful in determining the benefits for the treatment. If space is inadequate, utilize unused portion of #37, or attach a separate sheet.
39. **Dentist's signature block:** The treating dentist's signature and license number.
40. **Address where treatment was performed:** Complete this section if the treatment was performed at a different location than indicated in #22 and #23.
41. **Total fee charged:** Sum of the fees for each procedure reported.
42. **Payment by other plan:** If know, indicate the dollar amount paid by other benefit plan(s).

**For administrative use only:** Area where carrier calculates benefits.

**Payment itemization:** The spaces under "payment by other plan" will be completed by the carrier and may vary from carrier to carrier.